



PREFERRED PROTECTION LIMITED WARRANTY

OWENS CORNING PREFERRED PROTECTION LIMITED WARRANTY

Thank you for your recent purchase of Owens Corning roofing components. We believe that we manufacture the highest quality and most attractive roofing products available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the coverage you are receiving. However, if anything in this warranty is not clear to you, please visit our Web site at

www.owenscorning.com or call **I-800-ROOFING**.

PREFERRED PROTECTION LIMITED WARRANTY ONE-TIME TRANSFER

To transfer your Owens Corning Preferred Protection Limited Warranty to the buyer of your home:

1. Both the seller and purchaser must complete the Transfer Card on the back side of this flap.
2. Registration card must be accompanied by a one hundred dollar (\$100.00) transfer fee.
3. Registration must be completed within sixty (60) days after the real estate transfer date.
4. The Preferred Protection Limited Warranty may be transferred only one (1) time at any time during the life of the warranty. Subsequent buyers do not qualify.
5. Send transfer card and fee to:

Owens Corning
Customer Response Center
Attn: Preferred Protection Limited
Warranty Administrator
One Owens Corning Parkway
Toledo, OH 43659

REMEMBER TO REVIEW THIS FILE THOROUGHLY AND RETAIN IT IN A SAFE PLACE. IT CONTAINS YOUR WARRANTY, VALUABLE INFORMATION AND THE TRANSFER DOCUMENTS YOU'LL NEED SHOULD YOU SELL YOUR HOME IN THE FUTURE.



PREFERRED PROTECTION LIMITED WARRANTY

Homeowner Portfolio

IT'S EVERYTHING YOU NEED. OUTSIDE OF A HOUSE.

Owens Corning has been bringing innovations to homes like yours for more than 50 years. You'll find Owen's Corning solutions in Roofing, Vinyl Siding, Cultured Stone® Manufactured Stone. And more.

An ideal way to discover what these exterior innovations can do for your home is through an Owens Corning Preferred Contractor. Selected by Owens Corning, Preferred Contractors are your assurance of superior quality workmanship. To find an Owens Corning Preferred Contractor in your area, visit **www.owenscorning.com** or call **I-800-GET-PINK**.



OWENS CORNING WORLD HEADQUARTERS
ONE OWENS CORNING PARKWAY
TOLEDO, OHIO, USA 43659



www.owenscorning.com **I-800-GET-PINK**
Printed in U.S.A. April 2004. THE PINK PANTHER™ & ©1964-2004 Metro-Goldwyn-Mayer Studios Inc. All Rights Reserved. The color PINK is a registered trademark of Owens Corning. ©2004 Owens Corning.
Pub. No. 45404-D





PREFERRED PROTECTION LIMITED WARRANTY

Homeowner Portfolio

WHO IS COVERED

To be eligible for this Preferred Protection Limited Warranty, you must live in the United States or Canada and be the original consumer purchaser (i.e., the homeowner, not the installer or contractor), or the first transferee from the original consumer purchaser of a complete roofing system from Owens Corning to be installed on a single-family dwelling with a roof that is no larger than 150 roofing squares. (A roofing square is equal to 100 square feet of roof area.) The single-family dwelling must be owned and maintained by the consumer and does not include dwellings such as condominiums, duplexes, zero-lot-line residences, patio homes, etc., where the roof is owned or maintained by an association or other third party or shared with another owner. In addition, the roofing system must be installed over a clean roofing deck and not over existing shingles or other roofing materials.

For your roof to qualify as a complete Owens Corning roofing system, you must have purchased and installed all of the following items:

- Owens Corning asphalt shingles
- Owens Corning VentSure® ventilation products, in conjunction with functional eave and/or soffit intake vents
- One of Owens Corning's Hip and Ridge products or a comparable (in warranty years) Owens Corning shingle product in lieu of a Hip and Ridge product (except WeatherGuard® High Wind 110 system—requires use of WeatherGuard High Wind 110 Hip and Ridge)
- If required in your state, Owens Corning WeatherLock® underlayment
- Any breather-type No. 15 or No. 30 asphalt-saturated felt intended for use as a shingle underlayment

TRANSFERABILITY OF THIS WARRANTY

If you are the original consumer purchaser of the Owens Corning roofing system, you can transfer this warranty one time, any time during the life of the warranty, to the purchaser of your home. For this warranty to be transferred, the homeowner must complete and return the attached Warranty Transfer Card, along with a transfer fee of one hundred dollars (\$100.00) within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty.

AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASERS.

WARRANTY PERIOD AND PREFERRED PROTECTION COVERAGE PERIOD

Shingles	Standard Warranty (shingles only) Total Years	Wind Warranty	Standard Warranty Coverage (includes shingles & labor) Non-Prorated Period [†]	Preferred Protection Warranty Coverage (includes entire system [all products] and labor) Non-Prorated Period ^{††}
Berkshire®	Lifetime	110 MPH	First 10 Years	First 15 Years
Woodmoor***	Lifetime	110 MPH	First 10 Years	First 15 Years
Woodcrest***	50 Years	90 MPH	First 10 Years	First 15 Years
Oakridge® PRO 50™ Deep Shadow	50 Years	90 MPH	First 5 Years	First 15 Years
WeatherGuard® HP**	40 Years	110 MPH	First 10 Years	First 15 Years
Oakridge® PRO 40™ Shadow	40 Years	80 MPH	First 5 Years	First 10 Years
Oakridge PRO 30®	30 Years	70 MPH	First 5 Years	First 10 Years
Prominence**	30 Years	80 MPH	First 5 Years	First 10 Years
Supreme®	25 Years	60 MPH	First 5 Years	First 10 Years
Glaslock®**	25 Years	60 MPH	First 5 Years	First 10 Years
Classic®	20 Years	60 MPH	First 3 Years	First 5 Years

DETAILS OF PRORATED AND NON-PRORATED WARRANTIES

- Prorated warranty—Primarily covers the materials. The full replacement cost is gradually reduced in proportion to the length of time the shingle has been in service. (For example, if a shingle with a 20-year warranty has been on a roof for 10 years, a homeowner will receive half of the value of the shingles.)
- Non-prorated warranty—Covers new materials and the cost of labor for different time spans, depending on shingle type.

* See actual warranty for complete details, limitations and requirements. Eligibility is restricted to single-family residential dwellings owned and maintained by the consumer.

** Available on a regional basis.

† Labor is not included after the non-prorated period is expired.

†† Labor is included after the non-prorated period is expired.

NOTE: Owens Corning does not warrant non-Owens Corning products.

HOW LONG ARE YOU COVERED

The duration of your warranty depends on the type of shingles you purchased. See the warranty chart below for the specific warranty period that applies to your shingles. If you make a claim under this warranty that results in a repair of your roof (including whole roof nailovers), this warranty will be unaffected and will continue to provide you with coverage on your entire roofing system provided that Owens Corning roofing products are used in the repairs. However, if you make a claim that results in your entire roofing system being removed and replaced, you will have received the benefits afforded hereunder and this warranty will expire. You will then receive our Standard Limited Warranty with your new Owens Corning roof. However, if you once again install an entire Owens Corning roofing system, you will qualify for a new Preferred Protection Limited Warranty.

TRU PROTECTION® COVERAGE

During the non-prorated period of this warranty, we will pay 100 percent of material and labor costs to repair, replace or recover defective shingles. See the chart for the specific *Tru PROtection* coverage period that applies to your shingles.

If you also purchase RAFT-R-MATE® attic vents and underlayment vents from Owens Corning the *Tru PROtection* coverage period listed in the chart below shall be extended by an additional two (2) years.

Under the Preferred Protection Limited Warranty, *VentSure* roofing products share the *Tru PROtection* coverage period of the shingle that they are installed with. For example, if a *VentSure* Roof Vent is applied with a 30-year shingle, the vent will be warranted for a non-prorated *Tru PROtection* coverage period of ten (10) years. After those ten (10) years, the Roof Vent will revert back to the standard warranty (1 year), which means its warranty will have expired. If a *VentSure* Rigid Strip is applied with a 30-year shingle, the vent will be warranted for a non-prorated *Tru PROtection* coverage period of ten (10) years. After those ten (10) years it will revert to the standard warranty (20 years) and have ten (10) years of materials only coverage remaining under the prorated warranty.

WHAT IS COVERED

We warrant that your Owens Corning roofing components are free from any manufacturing defects that materially affect their performance on your roof for the warranty period listed for your shingles in the table below.

WHAT IS NOT COVERED

This warranty does not cover damage to any roofing component due to any cause not expressly described as covered herein. After our roofing components leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems or non-defective components caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

- Acts of God such as hail storms and wind levels listed in the chart above.
- Foot traffic on your roof or damage caused by object(s) (i.e. tree branches) falling on your roof.
- Improper or faulty installation of your roofing system components—installation must be in accordance with our written installation instructions.
- Discoloration caused by algae, fungi, lichens or cyanobacteria (unless covered under the section "What About Algae Resistance" that follows).
- Inadequate ventilation of roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING.
- Settlement of the structure of your home or buckling or cracking of the deck over which your shingles are installed.
- Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications.
- Any costs that you incur which are not authorized in advance by Owens Corning.

WHAT IS YOUR REMEDY

- Tru PROtection* Coverage Period—During the *Tru PROtection* coverage of this warranty, we will pay you 100 percent of material and labor costs, reasonably determined by Owens Corning, to repair, replace or recover defective roofing components, subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your roofing components.
- Prorated Period—Once the *Tru PROtection* coverage period of this warranty has expired, materials and labor will be covered, and we will take into account the number of months of use you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For example: if you have a 40-year warranty (480 months) and you make your claim in the last month of the 20th year of the warranty (i.e., the 240th month), we will pay you 240/480ths of the reasonable cost to repair, replace or recover your affected roofing system components.

WHAT ABOUT WIND RESISTANCE

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and is not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart on the previous page.

HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIVE (5) YEARS ONLY FOR ALL SHINGLES OTHER THAN WEATHERGUARD HIGH WIND 110 SHINGLES, FOR WHICH THE COVERAGE IS IN EFFECT FOR TEN (10) YEARS ONLY* FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES.

* See actual WeatherGuard HP warranty for details, limitations and requirements.

WHAT ABOUT ALGAE RESISTANCE

If the shingles that you purchased were not specifically labeled as "Algae Resistant" (AR), any discoloration caused by algae is not covered by this warranty as explained in the section, "What Is Not Covered." However, if you did purchase AR shingles, they are covered under an AR Warranty Period—a warranty period of ten (10) years (prorated after the first twelve [12] months) commencing on the date of installation against discoloration caused by algal, fungal, lichen, or cyanobacterial growth (algae

growth). If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

- Remedy for Algae Growth—If your AR shingles are discolored by algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, including labor (such cost not to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. Specifically, we will not cover any metalwork, flashings, or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR Shingle Warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
- Proration—If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example, if you make your claim in the last month of the fifth year of the AR Warranty Period (i.e., the 60th month), we will not cover labor but will cover half of the reasonable material cost of the affected AR shingles (such cost not to exceed half of the initial cost of the AR product[s]).

REPLACEMENT SHINGLE VARIATION

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles and roofing components that are comparable only in quality and price to your original shingles and roofing components.

WHAT IF I EVER HAVE A CLAIM?

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem.

To place a claim simply contact us at www.owenscorning.com, call 1-800-ROOFING, or send a letter to:

Owens Corning
ATTN: Customer Response Center
Preferred Protection Limited Warranty Administrator
One Owens Corning Parkway
Toledo, Ohio 43659

Explain the problem and include your warranty registration number, which you will find in your acceptance letter. Shortly after we receive your communication, we will contact you regarding your claim and walk you through the entire process. To fully evaluate your claim we may ask you to provide, at your expense, pictures of your roofing system components and/or component samples for us to test. If you have any questions, do not hesitate to write us at the address above, visit our Web site at www.owenscorning.com, or call 1-800-ROOFING.

LIMITATIONS

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE ROOFING SYSTEM COMPONENTS IS FULLY DESCRIBED IN THE PRECEDING SECTION, "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

CONTACT US WITH QUESTIONS

If you have any questions about the Preferred Protection Limited Warranty please visit our Web site at www.owenscorning.com or call 1-800-ROOFING.

PREFERRED PROTECTION LIMITED WARRANTY ONE-TIME TRANSFER CARD

ORIGINAL PURCHASER

Name: _____

Work Phone: () _____

Home Phone: () _____

E-mail Address: _____

Warranty Registration No.: _____

Real Estate Transfer Date: _____

TRANSFER TO

Name: _____

Work Phone: () _____

Home Phone: () _____

E-mail Address: _____

Submitted By: _____

One hundred dollar (\$100.00) transfer fee enclosed

Date: _____

Address of Property: _____

Transfer card must be returned within sixty (60) days of real estate transfer.
Call 1-800-ROOFING with questions regarding warranty transfer.
©2004 Owens Corning
www.owenscorning.com